

FOR IMMEDIATE RELEASE February 9, 2022

https://oig.ssa.gov

Media Inquiries: (410) 965-2671

National Slam the Scam Day Approaching on March 10

Consumers lost hundreds of millions of dollars to government imposter scams last year alone

Chances are someone you know has received an ominous call or message from someone pretending to be from the government, alleging that your information has been compromised or demanding immediate payment. Ignore it. This is just one of the tips that the Social Security Administration Office of the Inspector General (SSA OIG) is sharing to warn consumers about these scams through a National Slam the Scam Day initiative taking place March 10, 2022.

Slam the Scam Day is an initiative to raise public awareness of the pervasive scams that continue to plague the nation and is part of the Federal Trade Commission's <u>National Consumer Protection Week</u>, (NCPW) happening March 6-12, 2022. The initiative, which began in 2020 to combat Social Security-related scams, is now expanding to include other government imposter scams. In a government imposter scam, someone claims to be an SSA, or another government employee, and may ask for personal information, demand payment, or make threats. These scams primarily use the telephone, but scammers may also use email, text messages, social media, or U.S. mail.

Members of the media are encouraged to attend our press call on March 9, 2022, to hear more about our actions to combat these scams. Details will be released closer to the event.

Tips for spotting scams is a major thrust of this year's campaign. SSA OIG partners with other government agencies, non-profit organizations, and the private sector to increase awareness about how to spot government imposter scams and avoid becoming a victim. According to the Federal Trade Commission (FTC), from January through September 2021, consumers lost more than \$331 million dollars to government imposter scams.

"As we continue working with our law enforcement partners and partners from the private sector to combat these sinister schemes, I urge consumers to simply hang up the phone, or delete suspicious texts and emails, without responding to the scammers," Inspector General Ennis said. "That is the easiest and most effective way to avoid falling prey to these vicious scams."

"We are concerned that fraudsters continue trying to trick people into providing personal information or money," said Kilolo Kijakazi, Acting Commissioner of Social Security. "I urge people to remain alert, hang up if a scammer calls, and ignore their attempts if you receive a suspicious email, text, or letter."

Members of the press may make inquiries to Social Security OIG at oig.dcom@ssa.gov or (410) 965-2671.

Connect with us on social media: Facebook | Twitter | YouTube

SSA OIG provides resources on its website and posts tips and warnings on social media platforms. There will be webinars and social media chats to give the public information that empowers them to Slam the Scam.

SSA OIG urges everyone to be cautious of any contact supposedly from a government agency telling you about a problem you don't recognize and provides the following tips.

Real government officials will NEVER:

- threaten arrest or legal action against you unless you immediately send money;
- promise to increase your benefits or resolve a problem if you pay a fee or move your money into a protected account;
- require payment with gift cards, prepaid debit cards, wire transfer, Internet currency, or by mailing cash; or
- try to gain your trust by providing fake "documentation," false "evidence," or the name of a real government official.

Additional resources for the press and public can be found in the Press Kit.

The public is encouraged to report Social Security-related scams and fraud online at https://oig.ssa.gov. Other government imposter scams may be reported to the Federal Trade Commission https://www.ftc.gov/scams. Join us on Facebook and Twitter to follow along on National Slam the Scam Day using #SlamTheScam and visit https://oig.ssa.gov/scam for more information.

Scammers frequently change their approach, trying new tactics and messaging to trick people. We encourage you to stay up to date on the latest news and advisories by following SSA OIG on Twitter and Facebook or subscribing to receive email alerts.

Follow us on Twitter | Like us on Facebook | Get Email Updates

Social Security will never threaten, scare, or pressure you to take an immediate action. Recognize the signs of a Social Security-related scam and report it. Slam the Scam!

###